# Release Notes for ExtraView 22.1

Dec 13, 2022

#### ExtraView 22.1 Release Notes

#### Feature Enhancements

| Issue # | Title   | Release Note  |
|---------|---|---|
| 405969  | Update error message  | The error message displayed when attempting to upload a document which is not of a valid type has been corrected  |
| 405909  | Enhance context menu on add/edit screens  | There is a new option on the field-level context menus available to administrators on add and edit screens. This allows the administrator to view the data dictionary details of any field on the layout, without the need to visit the admin screen. |
| 405526  | New control as to whether or not the add confirmation page is displayed                     | There is a new option on the Add Issue layout editor within the Design Center.  This option determines whether the Add Conformation screen is displayed, or whether the user is returned to the Home Page after submitting a new issue.               |
| 405151  | Configurable rendering of multi-value Popup fields  | Multi-valued popup list fields may now be rendered horizontally or vertically on Add and Edit screens. Note that images associated with list values cannot be rendered when the list is displayed horizontally.                                       |
| 404346  | New custom action on menubar buttons to perform "save parent and open in main window" logic | This new option allows additional flexibility when configuring parent-child relationships   |
| 395913  | Mini History workflow status display enhancement  | The MINI_HISTORY field that can be placed on edit screen layouts to show the evolving status of and issue has been enhanced. This now supports alternative UDF's to use, rather than using the inbuilt STATUS field.                                  |
| 372308  | Improved presentation of popup showing required fields when submitting an issue             | This popup has been altered to improve the presentation of the information about required fields not being completed when a user submits an issue on the add and edit screens   |

Count: 7 rows

| Module: Administration |  |   |  |
|------------------------|--|---|--|
| Issue #                | Title  | Release Note  |  |
| 402562                 | Improved interface to behavior setting screen  | The behavior setting screen has been redeveloped. Entries for each setting are now chosen from lists where they are constrained to only adopt specific values. It is easier to enter values with long lengths. At the same time searching and filtering for values has been simplified. |  |
| 398620                 | Control option over the "Add Another" button on repeating row layouts                    | This new layout cell attribute option - REMOVE_ADD_ANOTHER_BUTTON - allows whether the "Add Another" button should be placed at the bottom of each repeating row layout   |  |
| 373786                 | New system log entries   | There are new system log entries made when an administrator either creates, updates or deletes any sign on message  |  |
| 351273                 | Email notification can be sent to the user when an administrator activates their account | The email is optional and advises the user that their account has been reactivated  |  |



#### Feature Enhancements

| Count: 4 rows |
|---------------|
|               |

| Module: Business Rules     |  |  |  |
|----------------------------|--|--|--|
| Issue # Title Release Note |  |  |  |
| 403617                     | New support for link directive rules with ID = TEXTFIELD | This new facility allows a text field that contains a list of delimited issue ID's to be used within a link directive. |  |
|                            |  | Count: 1 rows  |  |

| Issue # | Title  | Release Note  |
|---------|--|---|
| 403907  | New display type for progress bars that use numeric values | This new feature allows the display of a progress bar on add / edit screens as well as reports. The computation of the percentage completed on the progress bar can be calculated using different numeric fields, or by assigning an absolute value, using Business Rules.    |
| 403906  | Progress bars that display milestones within a workflow    | Milestones can be set with any set of values and Business Rules used to signify when any one milestone within a workflow has been achieved. The milestones are presented as a series of color bubbles, with different colors signifying whether a milestone has been reached. |

| Module: Notification |   |  |  |  |
|----------------------|---|--|--|--|
| Issue #              | Title   | Release Note   |  |  |
| 407308               | Support for AWS "simple email service" SMTP service   | This is an enhancement   |  |  |
| 404866               | New ability to include only the most recent entry in LOGAREA display type fields when sending notifications | When sending notifications via an email template, the author of the template can append "MOST_RECENT" to the field name of the LOGAREA field. For example, if \$\$COMMENTS.MOST_RECENT\$\$ is included within the template, only the most recent comment is sent in the body of the email, as opposed to all the historic entries within the field                                   |  |  |
| 380362               | OAuth2 authentication for Microsoft Azure and Google Gmail access   | This enhancement allows ExtraView incoming and outgoing emails to utilize Microsoft Azure email servers and Google Gmail servers with OAuth2 authentication, using a token-based scheme. There is a new administration screen to set up and provide automatic refreshing of tokens. Both EVMail and Batchmail have been enhanced to take advantage of the new authentication schemes |  |  |
|                      | Count: 3 rov  |  |  |  |

#### Feature Enhancements

| Module: Report Scheduler |   |   |  |  |
|--------------------------|---|---|--|--|
| Issue #                  | Title   | Release Note  |  |  |
| 405635                   | Scheduled report delivery when the results are too large for the email server | Previously, there was no way to indicate to a user when scheduled report output proved too large for delivery via any email server. The behavior setting EMAIL_MAX_SIZE_MB is now used to look at the size of the output from the report scheduler, and if this is exceeded, then the recipients are sent an email providing the name(s) of the reports, and the name of the report owner to contact. |  |  |
|                          | Occurred a service  |   |  |  |

Count: 1 rows

| Module: Search / Report |  |  |  |
|-------------------------|--|--|--|
| Issue #                 | Title  | Release Note   |  |
| 405532                  | Pushing DAY display type fields into issues when adding new issues from Matrix reports   | When a Matrix report is configured to allow the addition of new issues, by clicking an Add button on the report output, DAY field values that are on the X or Y axis of the report will be used to populate the same DAY field if it appears on the form when adding the new issue           |  |
| 404211                  | New ability to place individual attachment fields on Treegrid and Column reports   | The Attachment File Name, Attachment Thumbnail and Attachment Description fields may now be placed independently on these report types, as opposed to placing all attachment fields at one time on the reports.  |  |
| 404210                  | Attachment Links now work on Treegrid, Column, and Detailed reports  | If a text area or logarea type field on an Add or Edit issue screen has the ability to have linked attachments, then the links will be displayed on Treegrid, Column and Detailed reports, allowing the user to view any attachments from the generated report                               |  |
| 401320                  | New ability to attach a saved set of "mass update fields" to a report and use them as the default mass update field selections | This is a time-saving feature, for users that need to perform a drilldown from Column and Treegrid reports, and then perform the same mass update operation on the result set in the report. The report editor may now select a saved set of mass update filters to use for the mass update. |  |
|                         |  | Count: 4 row   |  |

| Module: Sign On            |   |  |  |
|----------------------------|---|--|--|
| Issue # Title Release Note |   | Release Note   |  |
| 404779                     | Re-authentication is enforced when using SAML SSO for electronic signature requests | This new feature enhances security for installations which utilize SSO and SAML for authentication |  |
|                            |   | Count: 1 rows  |  |

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Total Count: 23 rows



| Issue # | Found in Release | Title   | Release Note   |
|---------|------------------|---|--|
| 408092  | 21.1             | Single quote in user's first name or their last name caused error in popup search screen                                    | This was fixed   |
| 408015  | 21.1             | Clicking the Cancel button on an electronic signature popup window did not work when SAML authentication was being used     | This was fixed   |
| 408013  | 22.0.3           | Automatically hide menubar buttons with "Update" type actions when the user could not edit closed issues                    | When a user does not have permission to update an issue in a Closed state, other buttons from Update which could perform an update action, such as Update & Continue are now hidden  |
| 407646  | 22.0.3           | ALT TITLE IF layout cell attribute was not working as expected  | This only happened with some configurations. It has been fixed to be more reliable   |
| 407252  | 22.0.3           | The popup selections for the toolbar options within HTML Area fields were not being removed after a selection was made      | This was fixed   |
| 406272  | 22.0.2           | Performance issue with Type Ahead on User display type fields   | With large numbers of users within a system, the typeahead capability when used on user display type fields was relatively slow. The performance has been enhanced considerably.   |
| 406039  | 22.0.2           | Cursor spinning on Add Confirmation page, with "Uncaught Referenc eError: getAjaxRefreshed is not defined" JavaScript error | This error was occasionally seen after submitting an issue. The issue was correctly submitted, but the Add Confirmation screen was not displayed correctly. The issue has been fixed.  |
| 405528  | 20.1.1           | Performance issue with SQL Server installation  | This issue only impacted a single customer installation. The fix was to alter the internal session monitor task, such that the cleanup process foe expired sessions did not impact the database performance and did not result in exceptions being sent to the application server log. |
| 405184  | 22.0.1           | Read-only HTML areas highlighting with a user mousing over the field  | Some styles provide a highlight when the user mouses over the field. This is correct when the field is read/write but does not look correct when the field is read-only. The highlighting has been removed on read-only HTML Area fields   |
| 405061  | 22.0.1           | HTML modifier not being picked up when EDIT RID row becomes visible on Ajax refresh   | This was fixed   |
| 404838  | 22.0             | Overlapping fields with images_light_blue   | When using the images_light_blue stylesheet, the vertical space was insufficient to separate fields on add / edit screens. in some configur ations. This has been fixed.   |
| 404629  | 22.0             | html tags getting printed on the screen when used in Alternate Title  | Required fields which contained the HTML<br>br> and<br>br /> tags would display the HTML tags when the issue was submitted and the required field was empty. This has been fixed   |
| 404624  | 22.0             | Down arrow visible in multi-select list fields  | This was only an issue within Firefox browsers, and the display has been improved significantly  |
| 404619  | 22.0             | Inconsistent spacing between folds placed vertically on add and edit screens  | This was fixed to ensure there is always a minimum amount of space between successive folds  |



| Module: Add & Edit |                  |   |   |
|--------------------|------------------|---|---|
| Issue #            | Found in Release | Title   | Release Note  |
| 404601             | 22.0             | The Edit button in the menubar was misaligned on the add confirm ation screen | This was fixed  |
| 404585             | 20.1.1           | Tabbing between fields was not working with some field types                  | The ability to tab between fields that included list fields and checkbox fields was not working and was fixed |
| 404428             | 22.0             | The text within Ruler display-type fields would not display in bold text      | This was fixed  |
| 404394             | 22.0             | The menubar Print button did not function                                     | This was fixed  |
|                    |                  |   | Count: 18 rows  |

Module: Administration Found in Release Title Issue # Release Note 407789 22.0.3 Removed "Image" as an option from the select list for "Filter column for IT makes no sense to allow the user to filter by images, so the option report" on user account maintenance page has been removed from the select list 22.0.3 This problem affected multi-valued list fields where they were not 407736 User attributes within administration not working consistently displayed correctly following an update to the user's attributes. 407504 22.0.3 User account checkbox issue when LDAP was configured With hybrid authentication, when both ExtraView authentication and LDAP authentication were available, there was no enforcement such that the administrator needed to choose one or both of these methods. This was fixed. 406794 22.0 New interface to the admin behavior setting screen This screen has been worked to simplify the selection and updating of behavior setting values. It is simpler to search for individual values, and when values must be one of a specific set, then only these values can be chosen. 406275 22.0.2 The new data dictionary option to "Render Popup Horizontally" did not This has been fixed save correctly

| Module: Business Rules |                  |       |   |
|------------------------|------------------|-------|---|
| Issue #                | Found in Release | Title | Release Note  |
| 405665                 | 22.0.2           |       | This only happened with a huge amount of business rules being defined within a single business area. This proves to be a problem with the rich text editor utility being used to enhance the administrator's experience with the editor. To support an extremely large volume of rules, a new behavior setting named RULES_DISPLAY has been introduced to allow the administrator to revert the rules editor to a |

Count: 5 rows



|        |        |   | simple text editor that can accommodate a large amount of text within the rules.  |
|--------|--------|---|---|
| 405070 | 22.0.1 | Changes to metadata not being picked up immediately by Business Rules           | The metadata being used by Business Rules was cached, and the cache was not being refreshed when a change to the metadata took place. This has been fixed so the cache is renewed once a metadata change takes place. |
| 405060 | 22.0.1 | Refresh rules on EDIT RID layouts spin forever on Firefox browser               | This only affected Firefox browser users and was fixed.   |
| 404941 | 22.0.1 | Link rules were including the current issue being created/edited                | In previous versions, the current issue was not included within the results returned by the LINK directive. The previous functionality has been restored  |
| 404139 | 20.0   | ONCHANGE directive with business rules referring to repeating row layout fields | This was only an issue with UDF's on repeating row layouts, and when using the subscripting feature to refer to specific repeating rows that were generated   |

Count: 5 rows

| Issue # | Found in Release | Title  | Release Note   |
|---------|------------------|--|--|
| 406258  | 22.0.2           | RID filters lose *None* selection  | When filters utilizing Related Issue Display fields were placed on queries, the *None* option was not saved with the other filters and could not subsequently be set as a filter. This has been fixed. |
| 405967  | 22.0.2           | Problem entering ADMIN NOTES layout element cell attribute   | This only affected entries that contained carriage returns within the entry. The utility has been modified to allow carriage returns within the data.  |
| 404299  | 20.1.1           | Slow performance when editing fields within the data dictionary directly from the Design Center editor | The performance of bringing up the popup with the data dictionary editor has been improved   |
| 403741  | 22.0             | Carriage returns within HELP_TEXT layout cell attributes would cause the attribute to not be saved     | This was fixed   |

| Module: Escalation | Module: Escalation |       |   |  |
|--------------------|--------------------|-------|---|--|
| Issue #            | Found in Release   | Title | Release Note  |  |
| 405006             | 20.1.1             |       | This error only occurred on a single customer sute. A log exception java.io.NotSerializableException was observed. The code has been reworked to avoid the potential for this error to occur. |  |
|                    |                    |       | Count: 1 rows   |  |



| Module: General code issues |                  |  |  |
|-----------------------------|------------------|--|--|
| Issue #                     | Found in Release | Title  | Release Note   |
| 405112                      |                  | Startup problem when using Configuration.properties outside of the standard directory location | This was fixed.  |
| 404439                      | 22.0             | The update to Firefox browser, version 100 caused problems                                     | There were some areas of code that were expecting a 2-digit version number for the browser, and when this went to 3 digits, an error occurred. This was fixed. |
| 404429                      | 22.0             | Overlapping fields within various screens  | The stylesheets for images_light_blue were adjusted to show more vertical space between fields.  |
|                             |                  |  | Count: 3 rows  |

| Module: LDAP |                  |       |   |
|--------------|------------------|-------|---|
| Issue #      | Found in Release | Title | Release Note  |
| 404864       | 20.1             |       | This affected users with hybrid LDAP / local authentication. If a user's password was expired, and their account was set to use LDAP authent ication, they would receive an alert. Only the LDAP server should be used for this check, not the local server. This has been fixed. |
|              |                  |       | Count: 1 rows   |

| Module: Navigation Bar |                  |   |  |
|------------------------|------------------|---|--|
| Issue #                | Found in Release | Title                                     | Release Note   |
| 404901                 | 22.0             | Navigation Bar caching issue with reports | This required a fix to use the user's current role along with all possible roles a user may adopt. When a report's permission was changed, the fix spoilt the cache to ensure that the user's current settings would be used |
| 404484                 | 22.0             | Navigation Bar sub-menus                  | The pointer to a sub-menu was not displayed. This did not affect funct ionality, but was repaired  |
|                        |                  |   | Count: 2 rows  |

| Module: Search / Report |                  |   |   |  |
|-------------------------|------------------|---|---|--|
| Issue #                 | Found in Release | Title   | Release Note  |  |
| 407947                  |                  | Exception when running a query from the Search Box using ALT_ID field   | This was a regression error in the released code. The problem has been fixed. |  |
| 407579                  | 20.0             | Container reports - formatting issues with the display of number fields | Number fields displayed on Container reports had lost the correct             |  |



|        |        |   | alignment and the formatting with thousands separators. This was fixed.   |
|--------|--------|---|---|
| 105634 | 20.1.1 | The "More" link on a Search Results layout, cleared the RID search results                                | This was fixed  |
| 105183 | 22.0.1 | RID_FILTERS using \$\$FIELD_NAME\$\$ convention were attempting to perform a reverse lookup on TEXTFIELDs | Text fields do not have internal IDs in the database and therefore no reverse lookup was needed   |
| 105170 | 22.0   | Error running reports which involved repeating row issues - MySQL only                                    | This only happened with complex queries involving repeating row data, and only on the MySQL database. The issue was resolved.   |
| 104903 | 22.0   | Navigation bar options to run a report returned a java.lang.NoSuchM ethodException                        | This was fixed  |
| 104840 | 22.0   | Reports - JavaScript issue with the folder tree structure   | This only occurred with shared personal reports within a folder. The problem has been repaired  |
| 104583 | 22.0   | Quicklist report headers were not restored after a screen refresh   | This was fixed  |
| 104503 | 22.0   | Shorten Wording on Buttons - Quicklist Report Screen - Cropping   | The labels to buttons on the Quicklist and other report screens have been shortened to ensure users who have the large text personal setting see all the menubar buttons, without truncation. |

Count: 9 rows

| Module: Sign | Module: Sign On  |  |  |  |
|--------------|------------------|--|--|--|
| Issue #      | Found in Release | Title  | Release Note   |  |
| 405113       | 21.1             | Two-factor authentication did not work when email was not being sent                             | Two-factor authentication relies on email notification to notify the user of the sign on code. When there is a problem with outgoing email, the users can never receive the notification, thereby locking them out of the site. To work around this, the ADMIN and SYSTEM users bypass two-factor authentication, allowing the administrator to sign on and investigate and rectify problems with email tasks. |  |
| 404142       | 21.1             | Business Rule "Reauthorize" for electronic signatures failed when using with SAML authentication | This was fixed   |  |
|              |                  |  | Count: 2 rows  |  |

| Module. User Custom |                  |  |   |  |
|---------------------|------------------|--|---|--|
| Issue #             | Found in Release | Title  | Release Note  |  |
| 404445              | 22.0             | Error generating PDF report  | This only happened when repeating row fields were included within the report, and no repeating rows existed for any issue. This was fixed |  |
| 380176              | 12.0.2.7         | "Old" release information was missing in ucEditPreUpdate user exit | This was fixed  |  |
|                     |                  |  | Count: 2 rows   |  |

Modulo: Hear Custom



#### ExtraView 22.1 Release Notes

# Fixed Bugs

| Module: XML Import and Export |                      |   |  |  |  |
|-------------------------------|----------------------|---|--|--|--|
| Issue #                       | Found in Release     | Title   | Release Note   |  |  |
| 407278                        | 22.0.3               | XML migration failed to migrate RID_FILTER layout cell attributes               | This was fixed   |  |  |
| 404849                        | 22.0                 | "export reports" option in Metadata migration could not display list of reports | This has been fixed so the report list appears correctly |  |  |
|                               | Count: 2 rows        |   |  |  |  |
|                               | Total Count: 54 rows |   |  |  |  |